

**Jabra**<sup>®</sup>

**Intradex**  
headsets.at

ELECTRONIC HOOK SWITCH (EHS) SOLUTIONS

# DISCOVER FREEDOM WITH JABRA



Discover freedom with a wireless Jabra headset optimized for your desk phone!

Jabra Electronic Hook Switch (EHS) provides a solution that enable remote operation, e.g. answer/end functions, of compatible Jabra wireless headsets with various phones, thus eliminating the need for a mechanical handset lifter.

## WHY EHS?

As mobility within the working environment continues to increase, it is vital that employees have business tools that enable them to work efficiently regardless of location. With an EHS solution they can roam within the

facility and still do business on the spot! Jabra wireless headsets with EHS functionality boost productivity as they provide the user with the ability to answer and end a call, while away from their desk.

The EHS adapter allows the user to:

- Hear ring tones
- Answer and end calls
- Adjust the volume
- Mute the microphone

All from your headset

All quite convenient, when you are up to 150 meters away from your desk!

## WHY JABRA HEADSETS?

Jabra headsets are more ergonomic and convenient to use, enhancing flexibility and the ability to multitask with maximum efficiency. Once you discover the benefits of hands-free telephony, you never want to go back to traditional headsets.

## FREEDOM FOR ALL

Jabra headsets allow you to search for documents, make copies or enter data on your PC while talking to a customer. With a wireless headset you can enjoy freedom of movement up to 150 meters away from your desk. As a result you can provide better service and use time more effectively by reducing the call-back rate. Conference calls are a growing part of communication with colleagues and partners. A wireless headset with mute functionality allows you to stretch your legs and walk around during a long call without background noise interfering with the call.

## HANDS-FREE EFFICIENCY

Multitask with maximum efficiency; find documents or information to solve customer issues while on a call.

## ✓ WIRELESS MOBILITY

Move up to 150 meters away from your desk.

## ✓ COMFORT AND ERGONOMICS

Headsets prevent aching muscles and neck strain.

## ✓ SAFE AND SECURE

PeakStop™ technology protects users hearing from sudden loud noises. Tested for safety of radiated emissions. Encrypted voice calls in wireless headsets.

## ✓ SOUND ECONOMICS

Improvement in employee productivity significantly outweighs the headsets costs. Do your own calculation on how soon your headset will have earned itself with the Jabra ROI calculator: [www.jabra.com/roi](http://www.jabra.com/roi)



Jabra EHS Adapter



HEADSET	JABRA PRO™ 9400 SERIES	JABRA GO™ 6470	JABRA PRO™ 920	JABRA GN9350e/ JABRA GN9330e	JABRA GN9120 EHS/ JABRA GN9125	JABRA GO™ 660
	STAY IN TOUCH AROUND THE OFFICE	STAY IN TOUCH WHEREVER YOU GO	WIRELESS COMMUNICATION STARTS HERE	SUPERIOR SOUND AND LIGHT WEIGHT COMFORT	AWARD WINNING SCANDINAVIAN	EXTREME AND CRYSTAL CLEAR SOUND
CONNECTIVITY	 (Mobile phone only available with Jabra PRO 9470 and Jabra PRO 9465)					
RANGE <sup>1</sup>	150m	Soft+desk phone: 100m Mobile phone: 25m <sup>2</sup>	Up to 120m	120m	150m	Up to 10m
TALK TIME <sup>1</sup>	Up to 10 hrs	Up to 6 hrs	Up to 8 hrs	Up to 9 hrs (Around the clock talk time with additional battery)	Up to 12 hrs	Up to 5.5 hrs
TOUCH SCREEN	Yes (Not Jabra PRO 9450)	Yes	No	No	No	No
AUTO SET-UP	Yes	Yes	No	No	No	No
WIDEBAND SOUND	Yes	Yes	Yes	Yes (Jabra GN9350e with USB connection)	No	No
2 MIC NOISE BLACKOUT™	Yes, Jabra PRO 9470	Yes	No	No	No	Yes
NOISE-CANCELING MICROPHONE	Yes, Jabra PRO 9465 and Jabra PRO 9460	No	Yes	Yes	Yes	No
FULL HEARING PROTECTION	Yes	Yes	Yes	Yes	Yes <sup>4</sup>	Yes <sup>4</sup>
WEARING STYLES IN BOX	Headband + earhook + neckband <sup>3</sup> (Neckband only included with Jabra PRO 9470)	Headband <sup>3</sup>	Headband <sup>5</sup>	Headband + earhook + neckband <sup>3</sup> (Neckband only included with Jabra GN9350e)	Headband + earhook	Earhook in two sizes and Ultimate-fit Eargel™
CONFERENCE FUNCTION	Yes	No	Yes	Yes (Only Jabra GN9350e)	Yes	No

## JABRA HEADSETS WITH EHS CAPABILITIES

Jabra offers a range of EHS enabled headsets designed for different needs and situations in offices and contact centers. Lightweight design and multiple wearing styles provide exceptional comfort. Jabra has won numerous prizes for both design and functionality.

Jabra EHS enabled headsets work with desk phones from the world's leading phone manufacturers – including Aastra, Alcatel-Lucent, Avaya, Cisco, Nortel, Polycom, Shoretel, Siemens, Snom and Toshiba.

### TABLE OF CONTENT

AASTRA	4
ALCATEL-LUCENT	6
AUDIO-CODES	8
AVAYA	10
CISCO	12
MITEL	14
NEC	15
NORTEL	17
POLYCOM	19
SHORETEL	21
SIEMENS	23
SNOM	25
TOSHIBA	27
YEALINK	29
JABRA PRO™ 9400 AND JABRA GO™ 6470 SERIES EHS SET UP	31
ORDERING INFORMATION	32
CONTACT INFORMATION	33

<sup>1</sup> Range and talk time vary according to the environment in which the headset is used

<sup>2</sup> Range depends on the device with which the headset is connected

<sup>3</sup> Neckband available as accessory. Jabra PRO 9460 Duo and Jabra PRO 9465 Duo, headband only

<sup>4</sup> For Jabra GN9330e and Jabra GN9120 EHS/Jabra GN9125 built-in basic Jabra PeakStop™ protection

<sup>5</sup> Neckband and earhook available as accessory

Detailed set up information can be found in the headset user manuals. Set up information on various phones subject to change. Please see the phone manual for an updated guide.

# SUPPORTED AASTRA IP PHONES



Aastra 6771  
Aastra 6773/ip  
Aastra 6775/ip



Aastra 7434ip  
Aastra 7444ip



Aastra 5370  
Aastra 5370ip



Aastra 5380  
Aastra 5380ip



Aastra 6739i<sup>1</sup>



Aastra 6753i (53i)  
Aastra 6755i (55i)



Aastra 6757i (57i)



Aastra 6757i CT (57i)  
- only available in NA



Jabra LINK™ 14201-10 EHS Adapter



Jabra LINK™ 14201-10 EHS Adapter



Aastra DHSG cable kit  
- available from your Aastra reseller



Jabra PRO™ 9400 Series<sup>1</sup>

OR



Jabra GO™ 6470

OR



Jabra PRO™ 920

OR



Jabra GN9350e/  
Jabra GN9330e

OR



Jabra GN9120 EHS/  
Jabra GN9125

<sup>1</sup> Jabra PRO 9400 Series headsets, Jabra GO 660 and Jabra GO 6430 provide EHS via Bluetooth® connection with Aastra 6739i

# SET UP INFORMATION

To connect your Aastra phone and Jabra headset with the DHSG cable, just follow these simple steps:

## SETTING UP THE AASTRA IP PHONE

1. Plug the single end of the Y cable in the headset socket on the phone's headset port.
2. Connect the large plug in the other end to the AUX port on the headset base.
3. Plug the smaller RJ9 in the normal phone socket on the headset base.

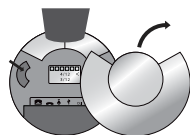
Setting up Jabra PRO™ 9400 and Jabra GO™ 6470 – follow the guide on page 31.

## SETTING UP JABRA PRO™ 920

1. Connect the Jabra LINK™ adapter as shown in adapter documentation supplied with the Jabra LINK™. On some phones the telephone cable will also need to be connected.
2. Call your connected desk phone using another phone to enable the Jabra LINK™ adapter. Wait 10 seconds before answering.
3. Set a clear dial tone. Locate the clear dial tone switch on the back of the Jabra PRO 920 base and rotate to "A".
4. Set the Microphone volume. Make a call to test your speaking volume. The listener should not adjust their own volume. You may adjust your microphone speaking volume using the + / - volume buttons.

## SETTING UP JABRA GN9350e

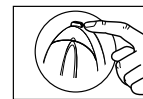
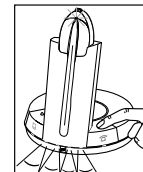
1. Open up the cover on the base unit.
2. On the LCD display, navigate to the headset picture.
3. Navigate to the DHSG mode and select it by pressing the OK button.
4. Set Compatibility selector in position "A".



Compatibility selector Jabra GN9350e

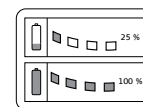
## SETTING UP JABRA GN9330e

1. Place the headset in the base with its indicators facing you.
2. Press the Telephone button on the Base for 6 seconds while the headset is in the base until the headset's blue LED is flashing rapidly.
3. Use the volume up/down button to shift between the different EHS settings – see table below.



The base unit's 4 battery indicators show which EHS mode the Jabra GN9330e is in.

GN RHL (Default)	
DHSG	
AEI	
MSH	

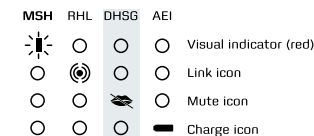
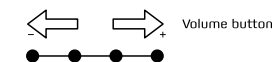


Note: If more than 15 seconds elapse without pressing the volume + or volume - button, the last selected interface will be activated.

4. Set the base unit to the DHSG mode.
5. To set the EHS mode, press the Telephone button on the Base for 6 seconds until the 4 battery indicators flash once. Now wait 5 seconds and the headset is initialized.
6. Set Compatibility selector in position "A".

## SETTING UP JABRA GN9120 EHS/ JABRA GN9125

1. Set Compatibility selector (Telephone Termination Switch Wheel) in position "A".
2. Set the base unit to the DHSG mode by keeping the headset in the base and hold the volume + / - buttons on the headset for 6 seconds until the red light on the base flashes rapidly.
3. Scroll through the four different settings using + / - and set to the lips icon. Leave for 15 seconds until the unit has displayed the confirmation flash sequence and it is ready to go!



# SUPPORTED ALCATEL-LUCENT IP PHONES



Alcatel 8-Series (IP)  
IP Touch 4028 EE  
IP Touch 4038 EE  
IP Touch 4068 EE



Alcatel 8-Series (IP)  
IP Touch 4028<sup>1</sup>  
IP Touch 4038<sup>1</sup>  
IP Touch 4068



Alcatel 9-Series (UA)  
4029  
4039



Jabra LINK™ 14201-20 EHS Adapter



Jabra LINK™ 14201-09 EHS Adapter



Jabra PRO™ 9400 Series

OR



Jabra GO™ 6470

OR



Jabra PRO™ 920

OR



Jabra GN9350e/  
Jabra GN9330e

OR

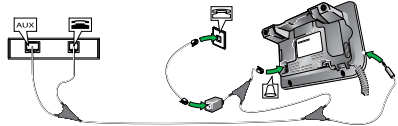


Jabra GN9120 EHS<sup>2/</sup>  
Jabra GN9125<sup>2</sup>

<sup>1</sup> "Silent Mode" or "Progressive ringing" must not be selected on the telephone  
<sup>2</sup> MSH enabled model. Jabra GN9125 is not compatible with MSH mode

## SET UP INFORMATION

To connect your Alcatel-Lucent phone and Jabra headset with the MSH 14201-09 cable, just follow these simple steps:



Jabra headset base and Alcatel 8+9 Series.

**Setting up Jabra PRO™ 9400 and Jabra GO™ 6470 – follow the guide on page 31.**

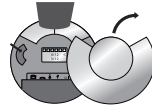
### SETTING UP JABRA PRO™ 920

1. Connect the Jabra LINK™ adapter as shown in adapter documentation supplied with the Jabra LINK™. On some phones the telephone cable will also need to be connected.
2. Call your connected desk phone using another phone to enable the Jabra LINK™ adapter. Wait 10 seconds before answering.
3. Set a clear dial tone. Locate the clear dial tone switch on the back of the Jabra PRO 920 base and rotate to “A”.
4. Set the Microphone volume. Make a call to test your speaking volume. The listener should not adjust their own volume. You may adjust your microphone speaking volume using the + / - volume buttons.

### SETTING UP JABRA GN9350e

1. Open up the cover on the base unit.
2. On the LCD display, navigate to the handset picture.
3. Navigate to the MSH mode and select it by pressing the OK button.

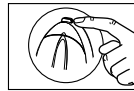
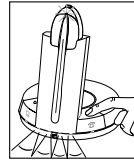
4. Set Compatibility selector in position “A”.



Compatibility selector Jabra GN9350e

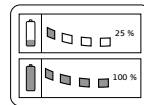
### SETTING UP JABRA GN9330e

1. Place the headset in the base with its indicators facing you.
2. Press the Telephone button on the Base for 6 seconds while the headset is in the base until the headset’s blue LED is flashing rapidly.
3. Use the volume up/down button to shift between the different EHS settings – see table below.



The base unit’s 4 battery indicators show which EHS mode the Jabra GN9330e is in.

GN RHL (Default)	■ □ □ □
DHSG	□ ■ □ □
AEI	□ □ ■ □
MSH	□ □ □ ■

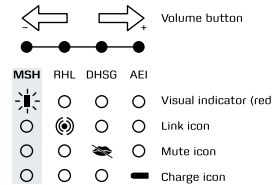


Note: If more than 15 seconds elapse without pressing the volume + or volume – button, the last selected interface will be activated.

4. Set the base unit to the MSH mode.
5. To set the EHS mode, press the Telephone button on the Base for 6 seconds until the 4 battery indicators flash once. Now wait 5 seconds and the headset is initialized.
6. Set Compatibility selector in position “A”.

### SETTING UP JABRA GN9120 EHS/ JABRA GN9125

1. Set Compatibility selector (Telephone Termination Switch Wheel) in position “A”.
2. Set the base unit to the MSH mode by keeping the headset in the base and hold the volume + / - buttons on the headset for 6 seconds until the red light on the base flashes rapidly.
3. Scroll through the four different settings using + / - and set to the lips icon. Leave for 15 seconds until the unit has displayed the confirmation flash sequence and it is ready to go!



### TO INSTALL YOUR JABRA LINK™ 14201-20 EHS ADAPTER WITH YOUR ALCATEL PHONE SETTINGS

1. Install your headset solution to your desk phone according to the headset manual.
2. Set “Clear dial tone switch” in “A” position – see headset manual.
3. Ensure your headset base unit EHS mode is set up to DHSG - see headset manual\*.

### CONNECTIONS

4. With the cable included with your headset system, connect the phone socket on your headset base unit to the phone socket on your Jabra LINK™ EHS Adapter.

5. With the cable marked white D, connect the Headset / Handset socket on your Jabra LINK™ EHS Adapter to the 3.5 mm headset socket on the side of your desk phone.
6. With the cable marked orange A, connect the COM socket on your Jabra LINK™ EHS Adapter to the modular socket on your desk phone marked with a “Bell” icon.
7. With the cable marked red, connect the AUX socket on your headset base unit to the Jabra LINK™ EHS Adapter AUX socket.

### ALCATEL CABLES

EE4028	- Cable marked: D White
EE4038	- Cable marked: Red
EE4068	- Cable marked: A Orange
	- Telephone cord <sup>1</sup>

Note: The marked end of each cable must be connected to the Jabra LINK™ EHS adapter.

### USING DICTAPHONE OUTPUT

The dictaphone output can be used to record a conversation in both directions. A 2.5 mm jack to 3.5 mm jack cable is not included but can be ordered as an accessory (Part Number 14201-21).

### CLEANING THE JABRA LINK™ EHS ADAPTER

Only use a soft – and, if necessary, slightly damp – cloth for cleaning the Jabra LINK™ EHS Adapter. Do not use any solvents or cleansing agents as these can damage the finish of the Jabra LINK™ EHS Adapter.

<sup>1</sup> Cable included in headset pack

# SUPPORTED AUDIOCODES IP PHONES



AudioCodes 310HD



AudioCodes 320HD



EHS with AudioCodes Adapter  
Available from your AudioCodes reseller  
Please contact AudioCodes for part number information



Jabra PRO™ 9400 Series

OR



Jabra GO™ 6470

OR



Jabra PRO™ 920

OR



Jabra GN9350e/  
Jabra GN9330e

OR



Jabra GN9120 EHS/  
Jabra GN9125



# SET UP INFORMATION

To connect your AudioCodes phone and Jabra headset with the EHS cable, just follow these simple steps:

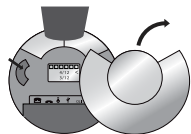
**Setting up Jabra PRO™ 9400 and Jabra GO™ 6470 – follow the guide on page 31.**

## SETTING UP JABRA PRO™ 920

1. Connect the Jabra LINK™ adapter as shown in adapter documentation supplied with the Jabra LINK™. On some phones the telephone cable will also need to be connected.
2. Call your connected desk phone using another phone to enable the Jabra LINK™ adapter. Wait 10 seconds before answering.
3. Set a clear dial tone. Locate the clear dial tone switch on the back of the Jabra PRO 920 base and rotate to “A”.
4. Set the Microphone volume. Make a call to test your speaking volume. The listener should not adjust their own volume. You may adjust your microphone speaking volume using the + / - volume buttons.

## SETTING UP JABRA GN9350e

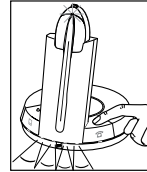
1. Open up the cover on the base unit.
2. On the LCD display, navigate to the handset picture.
3. Navigate to the DHSG mode and select it by pressing the OK button.
4. Set Compatibility selector in position “A”.



Compatibility selector  
Jabra GN9350e

## SETTING UP JABRA GN9330e

1. Place the headset in the base with its indicators facing you.
2. Press the Telephone button on the Base for 6 seconds while the headset is in the base until the headset’s blue LED is flashing rapidly.
3. Use the volume up/down button to shift between the different EHS settings – see table below.



The base unit’s 4 battery indicators show which EHS mode the Jabra GN9330e is in.

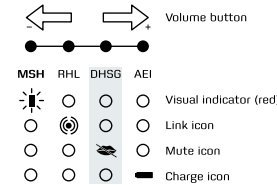
GN RHL (Default)		
DHSG		
AEI		
MSH		

Note: If more than 15 seconds elapse without pressing the volume + or volume - button, the last selected interface will be activated.

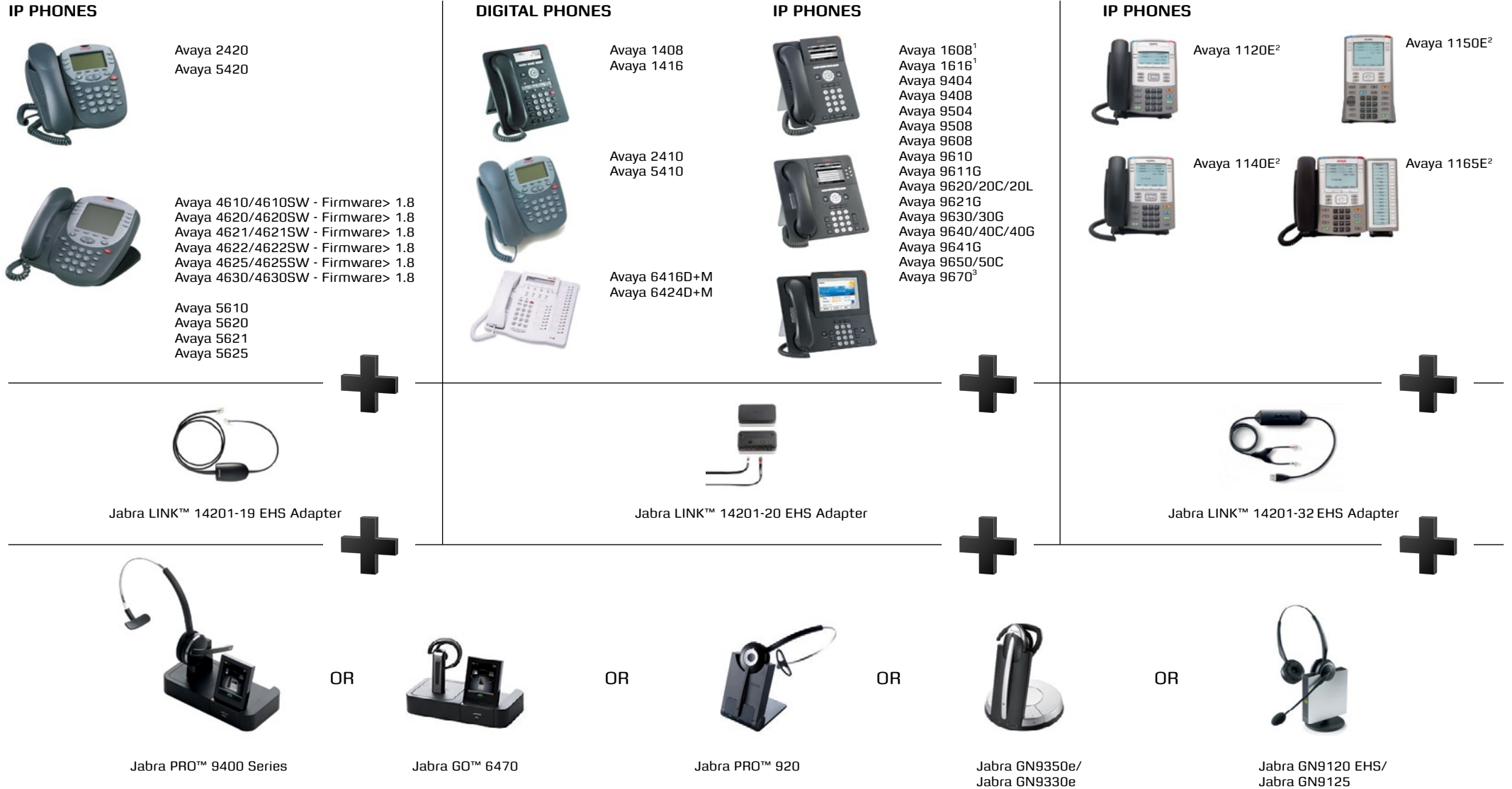
4. Set the base unit to the DHSG mode.
5. To set the EHS mode, press the Telephone button on the Base for 6 seconds until the 4 battery indicators flash once. Now wait 5 seconds and the headset is initialized.
6. Set Compatibility selector in position “A”.

## SETTING UP JABRA GN9120 EHS/ JABRA GN9125

1. Set Compatibility selector (Telephone Termination Switch Wheel) in position “A”
2. Set the base unit to the DHSG mode by keeping the headset in the base and hold the volume + / - buttons on the headset for 6 seconds until the red light on the base flashes rapidly.
3. Scroll through the four different settings using + / - and set to the lips icon. Leave for 15 seconds until the unit has displayed the confirmation flash sequence and it is ready to go!



# SUPPORTED AVAYA PHONES



<sup>1</sup> Minimum FW for 1608/1616 phones is 1.3008  
<sup>2</sup> Former Nortel deskphone series Nortel 1120E, Nortel 1140E, Nortel 1150E and Nortel 1165E. UNISim firmware release 5.2 for IP Phones is available for download from the "Software Download" link under "Support and Training" on the Nortel website located at: <http://support.nortel.com>

The firmware is available by phone model under "Phones, Clients and Accessories". These firmware loads have not been introduced as the default loads for the IP Phones shipped from Nortel, and must be installed by your system administrator  
<sup>3</sup> Jabra PRO 9400 Series headsets and Jabra GO 6470 provide EHS via Bluetooth connection with Avaya 9670G

## SET UP INFORMATION

To connect your Avaya phone and Jabra headset with the Jabra LINK™ 14201-19 EHS adapter, just follow these simple steps:

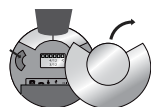
**Setting up Jabra PRO™ 9400 and Jabra GO™ 6470 – follow the guide on page 31.**

### SETTING UP JABRA PRO™ 920

1. Connect the Jabra LINK™ adapter as shown in adapter documentation supplied with the Jabra LINK™. On some phones the telephone cable will also need to be connected.
2. Call your connected desk phone using another phone to enable the Jabra LINK™ adapter. Wait 10 seconds before answering.
3. Set a clear dial tone. Locate the clear dial tone switch on the back of the Jabra PRO 920 base and rotate to “A”.
4. Set the Microphone volume. Make a call to test your speaking volume. The listener should not adjust their own volume. You may adjust your microphone speaking volume using the + / - volume buttons.

### SETTING UP JABRA GN9350e

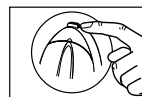
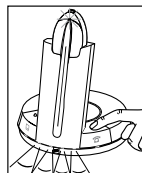
1. Open up the cover on the base unit.
2. On the LCD display, navigate to the handset picture.
3. Navigate to the DHSG mode and select it by pressing the OK button.
4. Set Compatibility selector in position “A”.



Compatibility selector Jabra GN9350e

### SETTING UP JABRA GN9330e

1. Place the headset in the base with its indicators facing you.
2. Press the Telephone button on the Base for 6 seconds while the headset is in the base until the headset’s blue LED is flashing rapidly.
3. Use the volume up/down button to shift between the different EHS settings – see table below.



The base unit’s 4 battery indicators show which EHS mode the Jabra GN9330e is in.

GN RHL (Default)	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	
DHSG	<input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	
AEI	<input type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/>	
MSH	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/>	

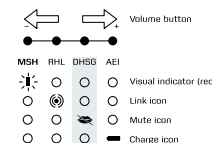
Note: If more than 15 seconds elapse without pressing the volume + or volume - button, the last selected interface will be activated.

4. Set the base unit to the DHSG mode.
5. To set the EHS mode, press the Telephone button on the Base for 6 seconds until the 4 battery indicators flash once. Now wait 5 seconds and the headset is initialized.
6. Set Compatibility selector in position “A”.

### SETTING UP JABRA GN9120 EHS/ JABRA GN9125

1. Set Compatibility selector (Telephone Termination Switch Wheel) in position “A”.
2. Set the base unit to the DHSG mode by keeping the headset in the base and hold the volume + / - buttons on the headset for

- 6 seconds until the red light on the base flashes rapidly.
3. Scroll through the four different settings using + / - and set to the lips icon. Leave for 15 seconds until the unit has displayed the confirmation flash sequence and it is ready to go!



### TO INSTALL YOUR JABRA LINK™ 14201-20 EHS ADAPTER WITH YOUR AVAYA PHONE SETTINGS

1. Install your headset solution to your desk phone according to the headset manual.
2. Set “Clear dial tone switch” in “A” position - see headset manual.
3. Ensure your headset base unit EHS mode is set up to DHSG – see headset manual<sup>1</sup>.

### CONNECTIONS

4. With the cable included with your headset system, connect the phone socket in your headset base unit to the phone socket on your Jabra LINK™ EHS Adapter.
5. With the cable marked white A, B, or C, connect the Headset / Handset socket on your Jabra LINK™ EHS Adapter to the headset socket on your desk phone - ensure you select the right cable for your Avaya desktop phone. See the Cable Matrix section.
6. With the cable marked purple, connect the 2.5 mm jack to the ring tone detector socket in the Jabra LINK™ EHS Adapter, and

- place the ring sensor as close as possible to the ringer sound outlet on your desk phone.
7. With the cable marked red, connect the AUX socket on your headset base unit to the Jabra LINK™ EHS Adapter AUX socket.

AVAYA CABLES	
1408	- Cable marked: A White
1416	- Cable marked: Purple (Jack 2.5 mm)
2410	
5410	
6416D+M	- Cable marked: B White
6424D+M	- Cable marked: Purple (Jack 2.5 mm) - Cable marked: Red - Telephone cord <sup>1</sup>
1608	- Cable marked: C White
1616	- Cable marked: Purple (Jack 2.5 mm)
1608-I	- Cable marked: Red
1616-I	- Telephone cord <sup>1</sup>
9608	
9610	
9611G	
9620/C/L	
9621G	
9630/G	
9640/C/G	
9641G	
9650/C	
9670	

Note: The marked end of each cable must be connected to the Jabra LINK™ EHS adapter.

Note: When using the EHS adapter with Avaya phones, please note that the MFB button on your headset acts as the Master button for on- and off-hooking your telephone. This means that both devices can work independently, but the MFB may override the headset button on the telephone.

Note: For setup information on Avaya 1120E, Avaya 1140E and Avaya 1150E, follow the guide on page 18.

<sup>1</sup> If your base unit does not support DHSG mode, RHL mode (Jabra default AUX mode) can be used with limited functionality between phone and base unit – which means under installation you may need to do hook ON and OFF a couple of times before phone and base/headset are in sync. For RHL mode we recommend either to use your headset or phone to answer/end calls.

# SUPPORTED CISCO IP PHONES



Cisco Unified IP Phone 7942G  
 Cisco Unified IP Phone 7945G  
 Cisco Unified IP Phone 7962G  
 Cisco Unified IP Phone 7965G<sup>1</sup>  
 Cisco Unified IP Phone 7975G<sup>1</sup>



Cisco Unified IP Phone 8961  
 Cisco Unified IP Phone 9951  
 Cisco Unified IP Phone 9971



Cisco Unified IP Phone 8945  
 Cisco Unified IP Phone 9951  
 Cisco Unified IP Phone 9971  
 Cisco CIUS



Jabra LINK™ 14201-22 EHS Adapter<sup>2</sup>



Jabra LINK™ 14201-16 EHS Adapter<sup>2,3</sup>



Jabra LINK™ 14201-30 EHS Adapter<sup>2,3</sup>



Bluetooth connection



Jabra PRO™ 9400 Series<sup>2</sup>

OR



Jabra GO™ 6470<sup>4</sup>



Jabra GN9350e/  
 Jabra GN9330e<sup>2</sup>

OR



Jabra PRO™ 920



Jabra GN9120 EHS<sup>2</sup>/  
 Jabra GN9125



Jabra PRO™ 9400 Series<sup>4</sup>

OR



Jabra PRO™ 920

OR



Jabra GO 6470<sup>4</sup>



Jabra GN9350e



Jabra GO 6470

OR



Jabra GO™ 6430

OR



Jabra GO 660

Note: Headset Hookswitch Control must be enabled on each phone.

<sup>1</sup> EHS also possible via Cisco 7915IP extension panel

<sup>2</sup> The Jabra PRO 9400 Series, Jabra GO 6470, Jabra LINK™ 14201-16 and Jabra LINK™ 14201-22 have tested compatible with the listed Cisco Unified IP Phones

<sup>3</sup> HHC requires Cisco Unified Communications Manager 4.1 (3) service release 6 or above plus the 8.3 (3) phone firmware load

<sup>4</sup> Required software version: Minimum Value Pack 2. Value Pack 2 and Value Pack 3 can be downloaded via Jabra PC Suite

# SET UP INFORMATION

To connect your Cisco Unified IP Phone and Jabra headset with the Jabra EHS Adapter, just follow these simple steps:

## SETTING UP THE CISCO UNIFIED IP PHONE

1. Connect the large plug to the AUX port on the phone.
2. Connect the smaller plug to the AUX port on the headset base.
3. Connect the normal audio cable to the headset socket on the phone and the phone socket on the headset base.
4. Ensure compatibility selector setting on headset base is set to "B" and EHS setting is set to DSHG. Set to CISCO on Jabra PRO 9400 Series and Jabra GO 6470 Series.

## SETTING UP THE CISCO UNIFIED IP PHONE

### 9971, 9951/8961

1. Set Compatibility selector on headset base to position "A" with DSHG on headset. Set to CISCO on Jabra PRO 9400 Series and Jabra GO 6470 Series.
2. Connect via USB to side port of phone
3. Connection should read: The Jabra LINK™ 14201-30 is now connected.
4. Confirm by going to Setup>Accessories in the phone. You should see the Jabra LINK™ 14201-30 as a Device Type: Peripheral/ Device Class: Audio/Configured: Yes

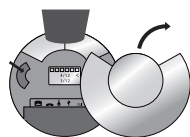
Setting up Jabra PRO™ 9400 and Jabra GO™ 6470 – follow the guide on page 31.

## SETTING UP JABRA PRO™ 920

1. Connect the Jabra LINK™ adapter as shown in adapter documentation supplied with the Jabra LINK™. On some phones the telephone cable will also need to be connected.
2. Call your connected desk phone using another phone to enable the Jabra LINK™ adapter. Wait 10 seconds before answering.
3. Set a clear dial tone. Locate the clear dial tone switch on the back of the Jabra PRO 920 base and rotate to "B".
4. Set the Microphone volume. Make a call to test your speaking volume. The listener should not adjust their own volume. You may adjust your microphone speaking volume using the + / - volume buttons.

## SETTING UP JABRA GN9350e

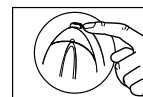
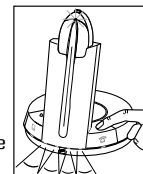
1. Open up the cover on the base unit.
2. On the LCD display, navigate to the handset picture.
3. Navigate to the DSHG mode and select it by pressing the OK button.
4. Set Compatibility selector in position "B".



Compatibility selector Jabra GN9350e

## SETTING UP JABRA GN9330e

1. Place the headset in the base with its indicators facing you.
2. Press the Telephone button on the Base for 6 seconds while the headset is in the base until the headset's blue LED is flashing rapidly.
3. Use the volume up/down button to shift between the different EHS settings – see table below.



The base unit's 4 battery indicators show which EHS mode the Jabra GN9330e is in.

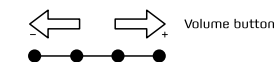
GN RHL (Default)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
DSHG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
AEI	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
MSH	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Note: If more than 15 seconds elapse without pressing the volume + or volume - button, the last selected interface will be activated.

4. Set the base unit to the DSHG mode.
5. To set the EHS mode, press the Telephone button on the Base for 6 seconds until the 4 battery indicators flash once. Now wait 5 seconds and the headset is initialized.
6. Set Compatibility selector in position "B".

## SETTING UP JABRA GN9120 EHS/ JABRA GN9125

1. Set compatibility selector (Telephone Termination Switch Wheel) in position "B".
2. Set the base unit to the DSHG mode by keeping the headset in the base and hold the volume + / - buttons on the headset for 6 seconds until the red light on the base flashes rapidly.
3. Scroll through the four different settings using + / - and set to the lips icon. Leave for 15 seconds until the unit has displayed the confirmation flash sequence and it is ready to go!



MSH	RHL	DSHG	AEI	
				Visual indicator (red)
				Link icon
				Mute icon
				Charge icon

## SETTING UP JABRA GO™ 660

1. Turn headset on.
2. Press and hold answer/end button until solid blue light comes on.
3. Activate Bluetooth on your phone.
4. Search for Bluetooth devices and select Jabra EXTREME.
5. Press "OK" on the phone and confirm with PIN code 0000 (4 zeros).

# SUPPORTED MITEL IP PHONES



5330 IP phone



5340 IP phone



5360 IP phone



Bluetooth Module from Mitel<sup>1</sup>



Bluetooth connection



Jabra PRO™ 9400 Series

OR



Jabra GO™ 6470

OR



Jabra PRO™ 9465

OR



Jabra GO™ 6430

OR



Jabra GO™ 660

<sup>1</sup> EHS is only possible on these phones when connected via the Bluetooth Module. Jabra PRO 9470 & 9465 have to be paired with the Bluetooth Module as a mobile phone

# SUPPORTED NEC DT 730 IP PHONES



ITL-12D-1P<sup>1</sup>



ITL-24D-1P<sup>1</sup>



ITL-32D-1P<sup>1</sup>



ITL-8LD-1P<sup>1</sup>



Jabra LINK™ 14201-31 EHS Adapter



Jabra PRO™ 9400 Series

OR



Jabra GO™ 6470

<sup>1</sup> EHS only with SIP phone firmware (NOT N-SIP firmware with SV81/83/8500 servers)

## SET UP INFORMATION

To connect your NEC phone and Jabra headset with the Jabra LINK™ 14201-31 just follow these simple steps:

### SETTING UP THE NEC PHONE

1. Press "Menu".
2. Select 4 AdminSettings > Maintenance >Connector Mode > select Jabra Headset Kit, press OK > press Exit > press Yes restart phone.
3. Press "Menu" > select 3 User Settings > Headset > select 1 Enable > press OK to save setting.
4. Press "Menu" > select 3 User Settings > select ringing. Choose which ringing you require 1. Phone, 2. Headset, 3 Phone and Headset > press OK to save setting.
5. Connect Jabra EHS Adapter 14201-31 to the side 2. port on the back of the phone.

**Setting up Jabra PRO™ 9400 and Jabra GO™ 6470 - follow the guide on page 31.**





# SUPPORTED NORTEL IP PHONES



Nortel IP phone 1120E<sup>1</sup>



Nortel IP phone 1140E<sup>1</sup>



Nortel IP phone 1150E<sup>1</sup>



Nortel IP phone 1165E<sup>1</sup>



Jabra LINK™ 14201-32 EHS Adapter<sup>2</sup>



Jabra PRO™ 9400 Series

OR



Jabra GO™ 6470

OR



Jabra GN9350e

OR



Jabra GN9330e

OR



Jabra GN9120 EHS/  
Jabra GN9125

<sup>1</sup> UNISTim firmware release 5.2 for IP Phones is available for download from the "Software Download" link under "Support and Training" on the Nortel website  
<sup>2</sup> UNISTim firmware release 5.1 required for full feature set support

# SET UP INFORMATION

To connect your Nortel phone and Jabra headset, just follow these simple steps:

## SETTING UP THE JABRA HEADSET

1. Set Compatibility selector on headset base to position "A" with DHSG on headset.
2. Connect via USB port of phone.

## SETTING UP THE NORTEL PHONE

1. In the "Preferences" menu, choose "Headsets ...".
2. Press the "Apply" button.
3. In "Active Headset Device" select the appropriate headset type from a list of *Wired*, *USB*, or *Bluetooth* headsets.

## SETTING UP THE NORTEL IP PHONE USING JABRA LINK™ 14201-32

1. In the "Preferences" menu, choose "Headsets ..."
2. Press the "Apply" button.
3. In "Active Headset Device" select the appropriate headset type from a list of USB headsets.



USB Connection Phone to Headset

Selection of a particular headset type fine tunes the audio to that particular headsets type. Selecting the right headset type is therefore recommended to achieve best performance.



UNIStim firmware release 5.2 for IP Phones is available for download from the "Software Download" link under "Support and Training" on the Nortel website located at: <http://support.nortel.com>. The firmware is available by phone model under "Phones, Clients and Accessories". These firmware loads have not been introduced as the default loads for the IP Phones shipped from Nortel, and must be installed by your system administrator.

# SUPPORTED POLYCOM IP PHONES



SoundPoint® IP 650 phone  
SoundPoint® IP 560 phone  
SoundPoint® IP 550 phone



SoundPoint® IP 670 phone



SoundPoint® IP 430/450 phone



SoundPoint® IP 320/321<sup>1</sup> phone  
SoundPoint® IP 330/331<sup>1</sup> phone



Soundpoint® IP 335 phone



VX 1500 phone



Jabra LINK™ 14201-17 EHS Adapter



Jabra PRO™ 9400 Series

OR



Jabra GO™ 6470

OR



Jabra PRO™ 920

OR



Jabra GN9350e/  
Jabra GN9330e

OR



Jabra GN9120 EHS/  
Jabra GN9125

<sup>1</sup> 2.5mm adapter required for 320/321/330/331 models. Part No. 8800-00-75  
You must be running SIP application version 3.0 or later and BootRom 4.1.0 or later

# SET UP INFORMATION

To connect your Polycom phone and Jabra headset with the Jabra LINK™ 14201-17, just follow these simple steps:

## SETTING UP THE POLYCOM PHONE

1. Press "Menu".
2. Select Settings>Basic>Preferences>Head-set>Analog Headset Mode.
3. Use the up and down arrow keys to select Jabra Mode, then press the Select soft key.
4. Press "Menu" or the exit soft key to return to the idle display.

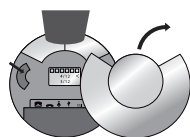
**Setting up Jabra PRO™ 9400 and Jabra GO™ 6470 – follow the guide on page 31.**

## SETTING UP JABRA PRO™ 920

1. Connect the Jabra LINK™ adapter as shown in adapter documentation supplied with the Jabra LINK™. On some phones the telephone cable will also need to be connected.
2. Call your connected desk phone using another phone to enable the Jabra LINK™ adapter. Wait 10 seconds before answering.
3. Set a clear dial tone. Locate the clear dial tone switch on the back of the Jabra PRO 920 base and rotate to "A".
4. Set the Microphone volume. Make a call to test your speaking volume. The listener should not adjust their own volume. You may adjust your microphone speaking volume using the + / - volume buttons.

## SETTING UP JABRA GN9350e

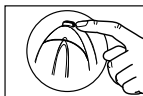
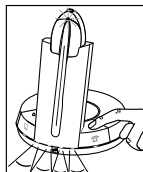
1. Open up the cover on the base unit.
2. On the LCD display, navigate to the headset picture.
3. Navigate to the DHSG mode and select it by pressing the OK button.
4. Set Compatibility selector in position "A".



Compatibility selector  
Jabra GN9350e

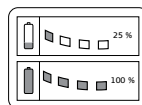
## SETTING UP JABRA GN9330e

1. Place the headset in the base with its indicators facing you.
2. Press the Telephone button on the Base for 6 seconds while the headset is in the base until the headset's blue LED is flashing rapidly.
3. Use the volume up/down button to shift between the different EHS settings – see table below.



The base unit's 4 battery indicators show which EHS mode the Jabra GN9330e is in.

GN RHL (Default)	■ □ □ □
DHSG	□ ■ □ □
AEI	□ □ ■ □
MSH	□ □ □ ■

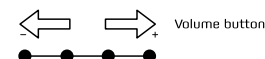


Note: If more than 15 seconds elapse without pressing the volume + or volume - button, the last selected interface will be activated.

4. Set the base unit to the DHSG mode.
5. To set the EHS mode, press the Telephone button on the Base for 6 seconds until the 4 battery indicators flash once. Now wait 5 seconds and the headset is initialized.
6. Set Compatibility selector in position "A".

## SETTING UP JABRA GN9120 EHS/ JABRA GN9125

1. Set Compatibility selector (Telephone Termination Switch Wheel) in position "A".
2. Set the base unit to the DHSG mode by keeping the headset in the base and hold the volume + / - buttons on the headset for 6 seconds until the red light on the base flashes rapidly.
3. Scroll through the four different settings using + / - and set to the lips icon. Leave for 15 seconds until the unit has displayed the confirmation flash sequence and it is ready to go!



MSH	RHL	DHSG	AEI	Visual indicator (red)
☀	○	○	○	○
○	☉	○	○	○
○	○	☿	○	○
○	○	○	■	○



# SUPPORTED SHORETEL IP PHONES



IP 212k



IP 230  
IP 230g



IP 265



IP 560  
IP 560g



IP 565  
IP 565g



Jabra LINK™ 14201-20 EHS Adapter



Jabra PRO™ 9400 Series

OR



Jabra GO™ 6470

OR



Jabra PRO™ 920

OR



Jabra GN9350e/  
Jabra GN9330e

OR



Jabra GN9120¹/  
Jabra GN9125

¹ Use non-EHS model of Jabra GN9120

## SET UP INFORMATION

To install your Jabra LINK™ 14201-20 EHS adapter with your Shoretel phone, just follow these simple steps:

### SETTINGS

1. Install your headset solution to your desk phone according to the headset manual.
2. Set “Clear dial tone switch” in “A” position – see headset manual.
3. Ensure your headset base unit EHS mode is set up to RHL – see headset manual.

### CONNECTIONS

4. With the cable included with your headset system, connect the phone socket in your headset base unit to the phone socket on your Jabra LINK™ EHS Adapter.
5. With the cable marked white A, B, or C, connect the Headset/Handset socket on your Jabra LINK™ EHS Adapter to the headset socket on your desk phone - ensure you select the right cable for your Shoretel desktop phone. See the Cable Matrix section.
6. With the cable marked purple, connect the 2.5 mm jack to the ring tone detector socket in the Jabra LINK™ EHS Adapter, and place the ring sensor as close as possible to the ringer sound outlet on your desk phone.
7. With the cable marked red, connect the AUX socket on your headset base unit to the Jabra LINK™ EHS Adapter AUX socket.

### CALCULATE YOUR ROI

The ROI calculator is a tool built by Jabra to make it easy for you to calculate the payback time for a headset. All you have to do is key in a few parameters (hours per day spent on the phone and average salary) and, based on this 7.5-minutes-per-hour average time saving, the tool will calculate the number of days until your customers' companies recoup their investment.

[www.jabra.com/roi](http://www.jabra.com/roi)



# SUPPORTED SIEMENS IP PHONES



OpenStage 30/40/60/80



Plus OptiPoint 600



OptiPoint 500 Basic/Std/Adv/Eco



OptiPoint 410/420 Std/Adv



Jabra LINK™ 14201-10 EHS Adapter<sup>1</sup>



Jabra PRO™ 9400 Series

OR



Jabra GO™ 6470

OR



Jabra PRO™ 920

OR



Jabra GN9350e/  
Jabra GN9330e

OR



Jabra GN9120 EHS/  
Jabra GN9125

<sup>1</sup> Also requires Acoustic Adapter from Siemens, must be version 10 or above.  
S30817-K7110-B508 -10. This does not apply to the OpenStage 40/60/80 phones

# SET UP INFORMATION

To connect your Siemens phone and Jabra headset with the Jabra EHS Adapter cable, just follow these simple steps:

## SETTING UP THE SIEMENS IP PHONE

1. Plug the single end of the Y cable in the headset socket on the phone's headset port.
2. Connect the RJ9 plug in the normal phone socket on the headset base.
3. Connect the large clear plug RJ45 into the phones AUX port.

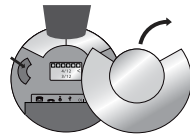
Setting up Jabra PRO™ 9400 and Jabra GO™ 6470 – follow the guide on page 31.

## SETTING UP JABRA PRO™ 920

1. Connect the Jabra LINK™ adapter as shown in adapter documentation supplied with the Jabra LINK™. On some phones the telephone cable will also need to be connected.
2. Call your connected desk phone using another phone to enable the Jabra LINK™ adapter. Wait 10 seconds before answering.
3. Set a clear dial tone. Locate the clear dial tone switch on the back of the Jabra PRO 920 base and rotate to "A".
4. Set the Microphone volume. Make a call to test your speaking volume. The listener should not adjust their own volume. You may adjust your microphone speaking volume using the + / - volume buttons.

## SETTING UP JABRA GN9350e

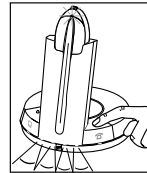
1. Open up the cover on the base unit.
2. On the LCD display, navigate to the headset picture.
3. Navigate to the DHSG mode and select it by pressing the OK button.
4. Set Compatibility selector in position "A".



Compatibility selector Jabra GN9350e

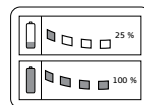
## SETTING UP JABRA GN9330e

1. Place the headset in the base with its indicators facing you.
2. Press the Telephone button on the Base for 6 seconds while the headset is in the base until the headset's blue LED is flashing rapidly.
3. Use the volume up/down button to shift between the different EHS settings – see table below.



The base unit's 4 battery indicators show which EHS mode the Jabra GN9330e is in.

GN RHL (Default)	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
DHSG	<input type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/>
AEI	<input type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
MSH	<input type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>

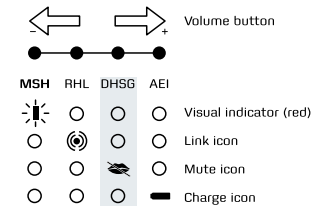


Note: If more than 15 seconds elapse without pressing the volume + or volume - button, the last selected interface will be activated.

4. Set the base unit to the DHSG mode.
5. To set the EHS mode, press the Telephone button on the Base for 6 seconds until the 4 battery indicators flash once. Now wait 5 seconds and the headset is initialized.
6. Set Compatibility selector in position "A".

## SETTING UP JABRA GN9120 EHS/ JABRA GN9125

1. Set Compatibility selector (Telephone Termination Switch Wheel) in position "A".
2. Set the base unit to the DHSG mode by keeping the headset in the base and hold the volume + / - buttons on the headset for 6 seconds until the red light on the base flashes rapidly.
3. Scroll through the four different settings using + / - and set to the lips icon. Leave for 15 seconds until the unit has displayed the confirmation flash sequence and it is ready to go!





# SUPPORTED SNOM IP PHONES



Snom 300



Snom 320



Snom 360



Snom 370



Snom 820  
Snom 821



Snom 870



EHS with Snom EHS Adapter.  
Available from your Snom reseller



Jabra PRO™ 9400 Series

OR



Jabra GO™ 6470

OR



Jabra PRO™ 920

OR



Jabra GN9350e/  
Jabra GN9330e

OR

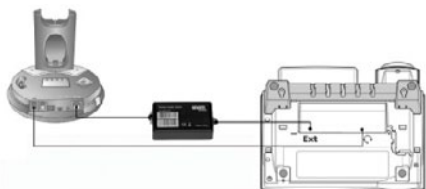


Jabra GN9120 EHS/  
Jabra GN9125

# SET UP INFORMATION

To connect your Snom phone and Jabra head-set with the Snom-cable, just follow these simple steps:

## SETTING UP THE SNOM PHONE



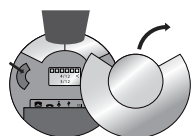
Setting up Jabra PRO™ 9400 and Jabra GO™ 6470 – follow the guide on page 31.

## SETTING UP JABRA PRO™ 920

1. Connect the Jabra LINK™ adapter as shown in adapter documentation supplied with the Jabra LINK™. On some phones the telephone cable will also need to be connected.
2. Call your connected desk phone using another phone to enable the Jabra LINK™ adapter. Wait 10 seconds before answering.
3. Set a clear dial tone. Locate the clear dial tone switch on the back of the Jabra PRO 920 base and rotate to “A”.
4. Set the Microphone volume. Make a call to test your speaking volume. The listener should not adjust their own volume. You may adjust your microphone speaking volume using the + / - volume buttons.

## SETTING UP JABRA GN9350e

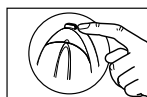
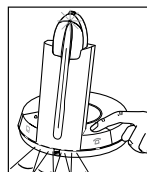
1. Open up the cover on the base unit.
2. On the LCD display, navigate to the handset picture.
3. Navigate to the DHSG mode and select it by pressing the OK button.
4. Set Compatibility selector in position “A”.



Compatibility selector Jabra GN9350e

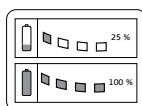
## SETTING UP JABRA GN9330e

1. Place the headset in the base with its indicators facing you.
2. Press the Telephone button on the Base for 6 seconds while the headset is in the base until the headset’s blue LED is flashing rapidly.
3. Use the volume up/down button to shift between the different EHS settings – see table below.



The base unit’s 4 battery indicators show which EHS mode the Jabra GN9330e is in.

GN RHL (Default)	■ □ □ □
DHSG	□ ■ □ □
AEI	□ □ ■ □
MSH	□ □ □ ■

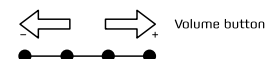


Note: If more than 15 seconds elapse without pressing the volume + or volume - button, the last selected interface will be activated.

4. Set the base unit to the DHSG mode.
5. To set the EHS mode, press the Telephone button on the Base for 6 seconds until the 4 battery indicators flash once. Now wait 5 seconds and the headset is initialized.
6. Set Compatibility selector in position “A”.

## SETTING UP JABRA GN9120/ JABRA GN9125

1. Set Compatibility selector (Telephone Termination Switch Wheel) in position “A”.
2. Set the base unit to the DHSG mode by keeping the headset in the base and hold the volume + / - buttons on the headset for 6 seconds until the red light on the base flashes rapidly.
3. Scroll through the four different settings using + / - and set to the lips icon. Leave for 15 seconds until the unit has displayed the confirmation flash sequence and it is ready to go!



MSH	RHL	DHSG	AEI	Visual indicator (red)
☀	○	○	○	Link icon
○	📶	📶	○	Mute icon
○	○	👄	○	Charge icon
○	○	○	■	



# SUPPORTED TOSHIBA IP PHONES



DKT2000-series:

- DKT2001      DKT2020-S
- DKT2010-S      DKT2020-SD
- DKT2010-SD      DKT2020-FDSP



IPT2000-series:

- IPT2008-SDL      IPT2010-SDC
- IPT2010-SD      IPT2020-SD



DKT3000-series:

- DKT3007-SD      DKT3014-SDL
- DKT3010-S      DKT3020-S
- DKT3010-SD      DKT3020-SD



DP5000-series:

- DP5008      DP5122-SD
- DP5018-S      DP5130-FSDL
- DP5022-SD      DP5130-SDL
- DP5032-SD      DP5132-SD



IP5000-series:

- IP5022-SD      IP5132-SD
- IP5122-SD      IP5631-SDL
- IP5122-SDC      IP5522-SD
- IP5131-SDL      IP5622-SD



Jabra LINK™ 14201-20 EHS Adapter



Jabra PRO™ 9400 Series

OR



Jabra GO™ 6470

OR



Jabra PRO™ 920

OR



Jabra GN9350e/  
Jabra GN9330e

OR



Jabra GN9120<sup>1</sup>/  
Jabra GN9125

<sup>1</sup> Use non-EHS model of Jabra GN9120

# SET UP INFORMATION

To install your Jabra LINK™ 14201-20 EHS adapter with your Toshiba phone, just follow these simple steps::

## SETTINGS

1. Install your headset solution to your desk phone according to the headset manual.
2. Set "Clear dial tone switch" in "A" position – see headset manual.
3. If you are connecting to an older Toshiba deskphone model, we recommend to try switch setting "G", for best possible compatibility.
4. Ensure your headset base unit EHS mode is set up to RHL – see headset manual.

## CONNECTIONS

5. With the cable included with your headset system, connect the phone socket in your headset base unit to the phone socket on your Jabra LINK™ EHS Adapter.
6. With the cable marked white A, B, or C, connect the Headset/Handset socket on your Jabra LINK™ EHS Adapter to the headset socket on your desk phone - ensure you select the right cable for your Toshiba desktop phone. See the Cable Matrix section.
7. With the cable marked purple, connect the 2.5 mm jack to the ring tone detector socket in the Jabra LINK™ EHS Adapter, and place the ring sensor as close as possible to the ringer sound outlet on your desk phone.
8. With the cable marked red, connect the AUX socket on your headset base unit to the Jabra LINK™ EHS Adapter AUX socket.



### PLUG-AND-PLAY WITH LEADING UNIFIED COMMUNICATIONS APPLICATIONS

Unified Communications integrates technologies such as voice, email and instant messaging and facilitates enhanced productivity and collaboration by unifying and streamlining the way we communicate. Our headsets are plug-and-play with all leading Unified Communications applications.

[www.jabra.com/uc](http://www.jabra.com/uc)

# SUPPORTED YEALINK IP PHONES



T26P



T28 + EXP39



T28P  
T38G SIP



Yealink EHS36 Adapter



Jabra PRO™ 9400 Series

OR



Jabra GO™ 6470

OR



Jabra PRO™ 920

OR



Jabra GN9350e/  
Jabra GN9330e

OR

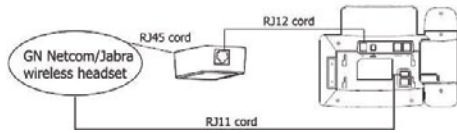


Jabra GN9120 EHS/  
Jabra GN9125

# SET UP INFORMATION

To connect your Yealink phone and Jabra headset with the Yealink-cable, just follow these simple steps:

## SETTING UP THE YEALINK PHONE



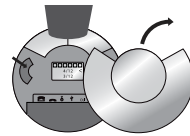
Setting up Jabra PRO™ 9400 and Jabra GO™ 6470 – follow the guide on page 31.

## SETTING UP JABRA PRO™ 920

1. Connect the Jabra LINK™ adapter as shown in adapter documentation supplied with the Jabra LINK™. On some phones the telephone cable will also need to be connected.
2. Call your connected desk phone using another phone to enable the Jabra LINK™ adapter. Wait 10 seconds before answering.
3. Set a clear dial tone. Locate the clear dial tone switch on the back of the Jabra PRO 920 base and rotate to "A".
4. Set the Microphone volume. Make a call to test your speaking volume. The listener should not adjust their own volume. You may adjust your microphone speaking volume using the + / - volume buttons.

## SETTING UP JABRA GN9350e

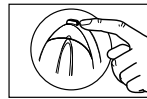
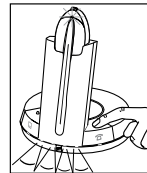
1. Open up the cover on the base unit.
2. On the LCD display, navigate to the handset picture.
3. Navigate to the DHSG mode and select it by pressing the OK button.
4. Set Compatibility selector in position "A".



Compatibility selector Jabra GN9350e

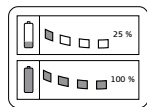
## SETTING UP JABRA GN9330e

1. Place the headset in the base with its indicators facing you.
2. Press the Telephone button on the Base for 6 seconds while the headset is in the base until the headset's blue LED is flashing rapidly.
3. Use the volume up/down button to shift between the different EHS settings – see table below.



The base unit's 4 battery indicators show which EHS mode the Jabra GN9330e is in.

GN RHL (Default)	■ □ □ □
DHSG	□ ■ □ □
AEI	□ □ ■ □
MSH	□ □ □ ■

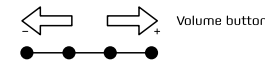


Note: If more than 15 seconds elapse without pressing the volume + or volume - button, the last selected interface will be activated.

4. Set the base unit to the DHSG mode.
5. To set the EHS mode, press the Telephone button on the Base for 6 seconds until the 4 battery indicators flash once. Now wait 5 seconds and the headset is initialized.
6. Set Compatibility selector in position "A".

## SETTING UP JABRA GN9120/ JABRA GN9125

1. Set Compatibility selector (Telephone Termination Switch Wheel) in position "A".
2. Set the base unit to the DHSG mode by keeping the headset in the base and hold the volume + / - buttons on the headset for 6 seconds until the red light on the base flashes rapidly.
3. Scroll through the four different settings using + / - and set to the lips icon. Leave for 15 seconds until the unit has displayed the confirmation flash sequence and it is ready to go!



MSH	RHL	DHSG	AEI	
○	○	○	○	Visual indicator (red)
○	○	○	○	Link icon
○	○	○	○	Mute icon
○	○	○	■	Charge icon



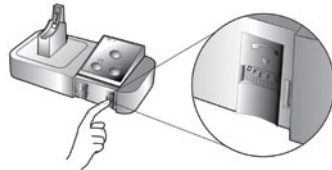
## JABRA PRO 9400 SERIES AND JABRA GO 6470 HEADSETS FEATURE A UNIQUE SCREEN-BASED SET UP SERVICE

A SmartSetup wizard on the touch screen guides you through the simple process of connecting phones and setting up EHS functionality.

Once you are up and running, the screen's colourful icons and intuitive menu system make remote call-handling a breeze.

Jabra PRO 9400 and Jabra GO 6470 Series support EHS with following phone system manufacturers: Aastra, Alcatel-Lucent, Avaya, Cisco, Polycom, ShoreTel, Siemens and Toshiba.

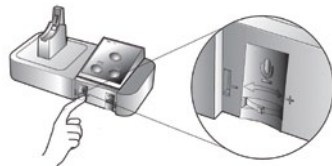
- Lift the desk phone handset and set aside, or press the headset button on the desk phone.
- Rotate the clear dial tone switch from "A" to "G", as illustrated, and listen in the headset for a clear dial tone. (this setting "A" on most phones "B" on Cisco, "A" or "G" on Toshiba).



### Setting up Jabra PRO™ 9450

- Connect the Jabra LINK™ adapter as shown in adapter documentation supplied with the Jabra LINK™. On some phones the telephone cable will also need to be connected.
- Call your connected desk phone using another phone to enable the Jabra LINK™ adapter. Wait 10 seconds before answering the phone.
- Set a clear dial tone. Remove the front panel of the Jabra PRO 9450 base, as illustrated. Put on the headset.
- The desk phone icon will change to . If the icon does not change, tap the desk phone button on the base keypad.

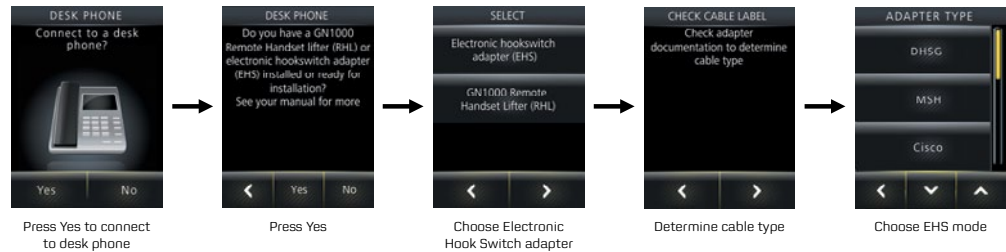
- Set the microphone volume. Remove the front panel of the Jabra PRO 9450 base, as illustrated.



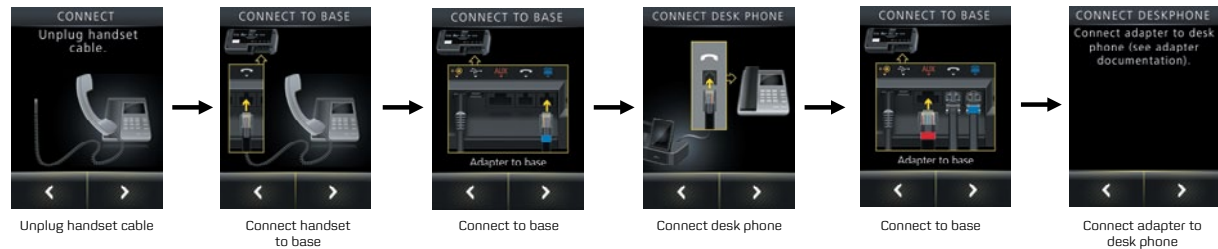
- Make a call to test your speaking volume. The listener should not adjust their own volume. You may adjust your microphone speaking volume on the base, as illustrated. When finished, end the call and return the front panel of the Jabra PRO 9450.

MANUFACTURER	AASTRA	ALCATEL-LUCENT	AVAYA	CISCO	MITEL	NEC	POLYCOM	SHORETEL	SNOM	SIEMENS	TOSHIBA	YEALINK
EHS MODE	DHSG	DHSG MSH <sup>1</sup>	DHSG	DHSG Cisco	Blue-tooth	IQ	DHSG	RHL	DHSG	DHSG	RHL	DHSG

### FIRST CHOOSE THE REMOTE SOLUTION (EHS OR JABRA GN1000)



### NOW CONNECT YOUR HEADSET TO YOUR PHONE



The example above illustrates configuration of a Cisco-solution. The specific configuration may vary from manufacturer to manufacturer.



<sup>1</sup> MSH for non-EE(Extended Edition) models, used with Jabra LINK™ 14201-09  
DHSG for EE models, used with Jabra LINK™ 14201-20

# ORDERING INFORMATION

## PHONES

MODEL	NA ITEM NO#	EMEA ITEM NO#	UK ITEM NO#	APAC ITEM NO#
<b>JABRA PRO™ 9470</b>	9470-66-904-105	9470-26-904-101	9470-26-904-102 <sup>1</sup>	9470-26-904-103 <sup>2</sup>
<b>JABRA PRO™ 9465</b>	9465-69-804-105	9465-29-804-101	N/A	9465-29-804-103 <sup>1</sup>
<b>JABRA PRO™ 9460</b>	9460-65-707-105	9460-25-707-101	9460-25-707-102 <sup>1</sup>	9460-25-707-103 <sup>2</sup>
<b>JABRA PRO™ 9460 DUO</b>	9460-69-707-105	9460-29-707-101	9460-29-707-102 <sup>1</sup>	9460-29-707-103 <sup>2</sup>
<b>JABRA PRO™ 9450</b>	9450-65-507-105	9450-25-507-101	9450-25-507-102	9450-25-507-103
<b>JABRA PRO™ 920</b>	920-25-508-105	920-25-508-101	920-25-508-102	920-25-508-103
<b>JABRA GO™ 6470</b>	6470-15-207-505 <sup>3</sup>	6470-15-207-501	6470-15-207-502 <sup>1</sup>	6470-15-207-503 <sup>2</sup>
<b>JABRA GO™ 6430</b>	6430-17-20-205	6430-17-20-201	6430-17-20-202	6430-17-20-203 AUS/NZ 6430-17-20-205 JP 6430-17-20-206 PRC 6430-17-20-207 KR
<b>Jabra GO™ 660</b>	5078-228-209	5078-228-209	5078-228-209	5078-228-209
<b>JABRA GN9350e</b>	9326-607-405	9356-607-401	9356-607-402	9356-607-403
<b>JABRA GN9330e</b>	9327-508-405	9337-508-401	9337-508-402	9337-508-403
<b>JABRA GN9330e USB</b>	9337-509-405	9337-509-401	9337-509-402	9337-509-403
<b>JABRA GN9120 FLEX MONO EHS JABRA GN9125 FLEX MONO</b>	9125-28-15	9120-28-11	9120-28-11 <sup>6</sup>	9120-28-09 AUS/NZ 9120-28-07 AP
<b>JABRA GN9120 FLEX MONO<sup>5</sup></b>	N/A	9120-28-01	9120-28-02	9120-28-06 JPN 9120-28-03 AP
<b>JABRA GN9120 FLEX DUO EHS JABRA GN9125 FLEX DUO</b>	9129-808-215	9129-808-111	N/A	N/A
<b>JABRA GN9120 FLEX DUO</b>	N/A	9129-808-101	N/A	N/A

## JABRA LINK™ EHS ADAPTERS

MANUFACTURER	GLOBAL ITEM NO#
ALCATEL	14201-09
AASTRA, SIEMENS	14201-10
CISCO	14201-16
POLYCOM	14201-17
AVAYA	14201-19
AVAYA, ALCATEL, SHORETEL, TOSHIBA	14201-20
CISCO	14201-22 <sup>4</sup>
CISCO	14201-30
NEC	14201-31
AVAYA, NORTEL	14201-32



<sup>1</sup> Jabra PRO 9400 Series + Jabra GO 6470 UK Item numbers also available for sale in Hong Kong and Singapore

<sup>2</sup> Australia and New Zealand

<sup>3</sup> Jabra GO 6470 NA Item numbers also available for sale in Japan

<sup>4</sup> EHS adapter for Jabra PRO 9400 Series and Jabra GO 6470

<sup>5</sup> Non EHS models for Shoretel & Toshiba Phones

<sup>6</sup> UK power supply must be specified



# CONTACT INFORMATION

## EMEA CUSTOMER CONTACT INFORMATION

COUNTRY	TELEPHONE	EMAIL
UNITED KINGDOM	+44 (0)1784 220 172	info_uk@jabra.com
FRANCE	+33 (0) 130 589 075	techsupport@gnnetcom.fr
DEUTSCHLAND	+49 (0) 8031 2651 72	jabrasupport.de@jabra.com
ESPAÑA	+34 916 398 064	-
ITALIA	+39 02 5832 8253	-
DENMARK	+45 45 75 99 99	support.dk@gn.com
SVERIGE	+46 (0) 8 693 09 00	info@jabra.se
NORGE	+47 32 22 74 70	support.no@gn.com
SUOMI	+358 204 85 6040	support.fi@gn.com
RUSSIA	-	gkarlson@gn.com
POLAND	+48 12 254 40 15	support.pl@jabra.com
CZECH REPUBLIC	+420 800 522 722	support.cz@gn.com
NEDERLAND	+49 (0) 8031 2651 72	jabrasupport.de@jabra.com
BELGIQUE/BELGIUM	+49 (0) 8031 2651 72	jabrasupport.de@jabra.com
LUXEMBOURG	+49 (0) 8031 2651 72	jabrasupport.de@jabra.com
ÖSTERREICH	+49 (0) 8031 2651 72	jabrasupport.de@jabra.com
MIDDLE EAST/AFRICA	-	support.mea@gn.com

## USA AND CANADA CUSTOMER CONTACT INFORMATION

COUNTRY	TELEPHONE	EMAIL
USA	1-800-826-4656	techsupport@gnnetcom.com
CANADA	1-800-489-4199	techsupport@gnnetcom.com

## ASIA PACIFIC CUSTOMER CONTACT INFORMATION

COUNTRY	TELEPHONE	EMAIL
AUSTRALIA	1-800-636-086 (local distributor)	support.apac@jabra.com
CHINA	+86-21-5836 5067	support.apac@jabra.com
HONG KONG	800-968-265 (Toll free)	support.apac@jabra.com
INDONESIA	001-803-852-7664	support.apac@jabra.com
JAPAN	+81-3-5297-7976	support.apac@jabra.com
MALAYSIA	1800-812-160 (Toll free)	support.apac@jabra.com
NEW ZEALAND	0800-447-982 (Toll free)	support.apac@jabra.com
SINGAPORE	800-860-0019 (Toll free)	support.apac@jabra.com
TAIWAN	0080-186-3013 (Toll free)	support.apac@jabra.com
INDIA	000-800-852-1185 (Toll free)	support.apac@jabra.com
PHILIPPINE	+63-2-2424806	support.apac@jabra.com

All corporate, product and brand names used in this document are trademarks of their respective owners



GN Netcom is a world leader in innovative headset solutions. GN Netcom develops, manufactures and markets its products under the Jabra brand name

GN Netcom cannot guarantee accuracy, this Guide is a guideline only, all information is believed to be correct and is based on GN Netcom's extensive testing or on the soft client vendors own statements